

SPECIAL SERVICES PUBLIC COST STUDIES

I. PREFACE

A. Purpose and Content

USPS-FY20-28 documents the cost estimates for Address Management Services, Caller Service, Certificate of Mailing, Credit Card Authentication, Correction of Mailing Lists, Insurance, Money Orders, Periodicals Applications, Philatelic Sales and Stamp Fulfillment Services (SFS) Handling, P.O. Box Key Replacement and Lock Changes, Restricted Delivery, Return Receipt, Signature Confirmation, Stamped Cards, Stamped Envelopes, Personalized Stamped Envelopes, USPS Tracking, and ZIP Coding of Mailing Lists.

B. Predecessor Documents

USPS-FY19-28

C. Corresponding Non-Public or Public Document

Non-Public versions of some of the Special Services cost studies can be found in USPS-FY20-NP26.

D. Methodology

USPS-FY20-28 relies on the Postal Regulatory Commission (PRC) cost methodology used in Docket No. ACR2019, USPS-FY19-28.

E. Inputs / Outputs

These cost studies rely on inputs from USPS-FY20-1, USPS-FY20-2, USPS-FY20-4, USPS-FY20-7, USPS-FY20-24, USPS-FY20-25, USPS-FY20-32, USPS-FY20-NP15, and USPS-FY20-NP16. The outputs from these cost studies are used in other Annual Compliance Report (ACR) documents as described below.

1. Address Management Services

The workbook “AMS2020.xlsx” contains the cost sheets that are used to develop Address Management Services (AMS) cost estimates. The costs of AMS are reported in the D report (USPS-FY20-31).

2. Caller Service

This workbook “Caller Service2020.xlsx” contains the cost sheets that are used to develop Caller Service cost estimates.

3. Certificate of Mailing

The workbook “Certificate of Mailing2020.xlsx” contains the cost sheets that are used to develop Certificate of Mailing cost estimates.

4. Credit Card Authentication

The workbook “CreditCard2020 Public.xlsx” contains the cost sheets that are used to develop Credit Card Authentication cost estimates. The costs of Credit Card Authentication are reported in the D report (USPS-FY20-31).

5. Correction of Mailing Lists

The workbook “Correction of Mailing Lists2020.xlsx” contains the cost sheets that are used to develop Correction of Mailing Lists cost estimates.

6. Insurance

The workbook “Insurance Costs2020.xlsx” contains the cost sheets that are used to disaggregate Insurance costs.

7. Money Orders

The workbook “Money Orders 2020.xlsx” contains the cost sheets that are used to develop Money Order inquiry cost estimates. The “ACTUAL TOTALS” worksheet contains float information for money orders.

8. Periodicals Applications

The workbook “Periodicals App Fee 2020.xlsx” contains the cost sheets that are used to develop Periodicals Application cost estimates. In previous years the number of applications and accompanying hours in part III of the study was not appropriately updated. This error has been remedied.

9. Philatelic Sales and SFS Handling

The workbook “Philatelic Sales SFS Handling2020.xlsx” contains the cost sheets that are used to develop Philatelic product cost estimates and Stamp Fulfillment Services Handling cost estimates for non-Philatelic products. The Philatelic product costs are also reported in USPS-FY20-NP27. The Stamp Fulfillment Services Handling costs for non-Philatelic products are reported in the D report (USPS-FY20-31).

10. P.O. Box Key Replacement and Lock Changes

The workbook “PO BoxesKeyReplacement2020.xlsx” contains the cost sheets that are used to develop P.O. box key replacement and lock change cost estimates.

11. Restricted Delivery

The workbook “Restricted Delivery2020.xlsx” contains the cost sheets that are used to develop Restricted Delivery cost estimates.

12. Return Receipt

The workbook “Return Receipt2020.xlsx” contains the cost sheets that are used to develop Return Receipt cost estimates.

13. Signature Confirmation

The workbook “SigCon2020 Public.xlsx” contains the cost sheets that are used to develop Signature Confirmation cost estimates. This cost study is identical to the cost study filed in USPS-FY20-NP26 (Attachment 7), with the exception that the Competitive product cost estimates have been redacted.

14. Stamped Cards

The workbook “Stamped Cards2020.xlsx” contains the cost sheets that are used to develop Stamped Card cost estimates.

15. Stamped Envelopes

The workbook “Stamped Envelopes2020.xlsx” contains the cost sheets that are used to develop Stamped Envelope cost estimates.

16. Personalized Stamped Envelopes

The workbook “Stamped Envelopes PSES2020.xlsx” contains the cost sheets that are used to develop Personalized Stamped Envelope shipping cost estimates. The Personalized Stamped Envelope shipping costs are reported in the D report (USPS-FY20-31).

17. Reserved

The SFS Handling cost study that was previously filed as Attachment 17 has been combined with the Philatelic Sales cost study in Attachment 9. Attachment 17 is now reserved as a filing location for future cost studies.

18. USPS Tracking

The workbook “USPSTracking2020.xlsx” contains the cost sheets that are used to develop USPS Tracking unit cost estimates.

19. ZIP Coding of Mailing Lists

The workbook “ZIP Coding of Mailing Lists2020.xlsx” contains the cost sheets that are used to develop ZIP Coding of Mailing Lists cost estimates.